

# TechRanj Shipping Policy

*Last Updated: 29/9/23*

## 1. Shipping Methods and Partners

At TechRanj, we are committed to ensuring your orders are delivered efficiently and securely. We primarily utilise the services of two trusted shipping partners, Bluedart and ShipRocket, to deliver your products promptly and reliably.

## 2. Shipping Locations

We offer shipping services to customers within india

## 3. Order Processing and Delivery

### a. Order Processing Time

- After your order is confirmed and payment is verified, we typically require 3 to 5 days to prepare your order for shipment. During this period, we ensure that your products are carefully packed and ready for transit.

### b. Estimated Delivery Time

- For components, our goal is to deliver them within a timeframe of one to two days. However, please note that for upgraded PCs and custom-built PCs, the delivery process may require a bit more time, typically ranging from five to seven days. This extended duration allows us to meticulously assemble and package these systems to ensure they reach you in impeccable condition, perfectly aligned with your specific requirements.
- Please note that delivery times may be affected by factors beyond our control, such as weather conditions and local customs procedures.

- You will receive a tracking number via email once your order has been shipped, allowing you to monitor the progress of your delivery.

### **c. Shipping Charges**

- Shipping charges are calculated based on the shipping destination, order weight, and shipping method selected. The applicable shipping fees will be displayed during the checkout process for your review before you confirm your order.

## **4. Shipping Partners**

### **a. Bluedart**

- We entrust Bluedart, a renowned logistics and courier service provider, with the delivery of your orders. They offer a reliable and secure delivery network to ensure your products reach you in excellent condition and within the estimated delivery time.

### **b. ShipRocket**

- ShipRocket is another trusted partner we collaborate with to deliver your orders efficiently. Their expertise in e-commerce logistics and their wide network enable us to provide you with multiple delivery options.

## **5. Order Tracking**

You can track the status and location of your order by using the tracking number provided in your shipping confirmation email. Simply visit the tracking page on the respective website of our shipping partners, Bluedart or ShipRocket, and enter your tracking number for real-time updates on your shipment's progress.

## **6. Delivery Issues**

In the rare event of any issues or delays with your delivery, please contact our customer support team immediately. We will work diligently to resolve the matter and provide you with the necessary assistance.

## **7. Shipping Restrictions**

Please note that certain products or categories may be subject to shipping restrictions or additional shipping charges based on local regulations or destination restrictions. Any such restrictions or charges will be communicated to you during the checkout process.

## **8. Our Commitment**

At TechRanj, we are dedicated to delivering your components and systems as swiftly as possible while ensuring their quality and safety throughout the journey to your doorstep.

## **9. Contact Us**

If you have any questions or require further information about our shipping policy or specific shipping inquiries, please do not hesitate to reach out to us at:

**EMAIL - [CONTACT@TEHRANJ.IN](mailto:CONTACT@TEHRANJ.IN)**

**WEBSITE - [WWW.TEHRANJ.IN](http://WWW.TEHRANJ.IN)**